Campervan Price Match Guarantee

Description of Guarantee

The **Hippie price match promise** is your guarantee that whenever you shop with www.hippiecamper.com we are confident you are getting the best deals.

It is simple. If you find a cheaper price for a same vehicle with the same travel dates on any other website we will match it and beat it by 5%.
To request a price match refund, just email pricematch@hippiecamper.com including: the name of the website where the same vehicle is cheaper, a screenshot of the cheaper offer (including the date and time visited), the cost of the cheaper vehicle, your search criteria (dates / times / number of passengers / destination etc), your name, email address and contact telephone number. For price matching quotes please email through the entire quote. Our customer service department, after verifying the information, will confirm your reservation at the better rate, with an additional reduction of 5%.

Terms and Conditions

You are eligible for a price match and 5% discount if your request meets the following conditions:

- This guarantee applies only to Campervans, Motorhomes and 4WD Campers.
- The Hippie price match will be valid on the initial quote only, and is non-negotiable beyond our initial offer.
- The www.hippiecamper.com refund guarantee applies only to internet sites that have the same vehicle for the same dates of travel and the vehicle is priced accurately and in the currency of travel (AUD for Australia, NZD for New Zealand and USD for the USA).
- Price match requests must be supplied within 24 hours of booking
- Price match quotes must be submitted within 12 hours of viewing an internet site with a cheaper price.
- To qualify, we must be satisfied that (a) vehicle is same in specifications, condition and age, (b) the pickup and return dates and locations of travel are the same, and (c) the vehicle you have found is actually available to book as one package on the same website.
- Prices are compared on vehicle price and when calculating the other alternative website's total price comparisons will include the cost of the vehicle plus handling and booking charges.
- When requesting a price match you must include the name of the website where the same vehicle is cheaper, a screenshot of the cheaper offer (including the date and time visited), the cost of the cheaper vehicle, your search criteria (dates / times / number of passengers / destination), your name, email address and contact telephone number.
- Price match requests are not available via phone.
- The www.hippiecamper.com price match refund guarantee does not apply when you use coupons/vouchers or other promotional offers on the alternative website.
- Hippie Reserves the right to refuse price match requests if quotes and/or vehicle is deemed to not be the same or vehicle is booked under different terms and conditions.
- The www.hippiecamper.com price match guarantee is subject to change and can be withdrawn at any time and without prior notice.
- May not be offered during peak periods
- Excludes Price matches from our preferred Agents